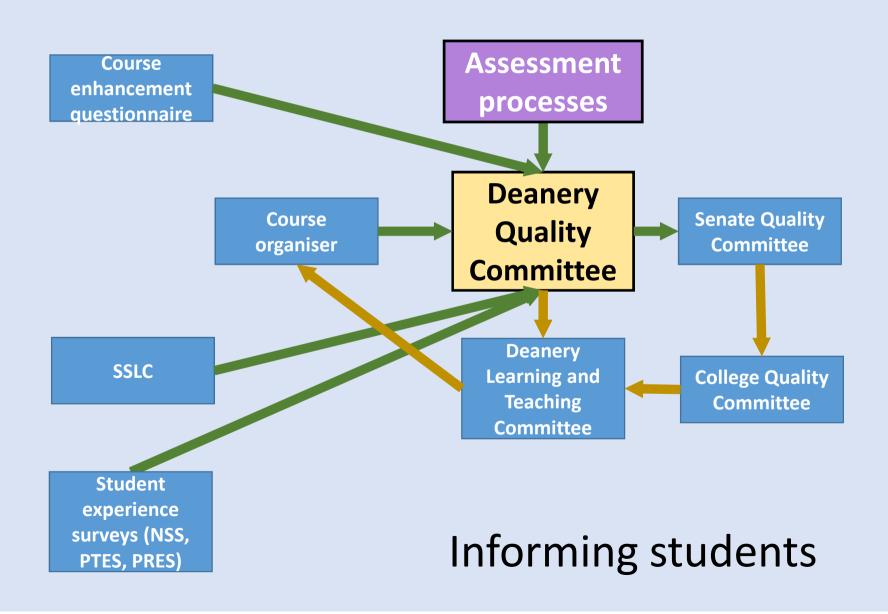
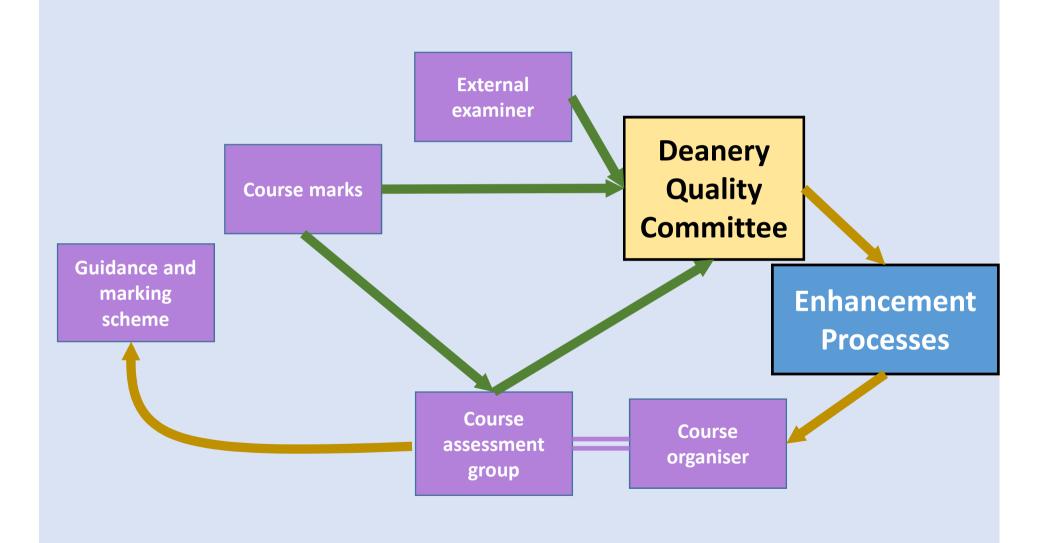
# BMS Quality Assurance and Enhancement Processes

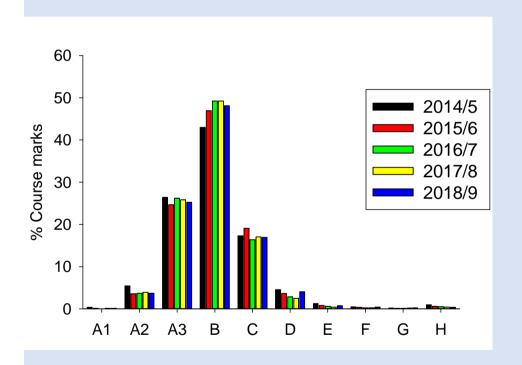
# BMS Quality Assurance and Enhancement Processes

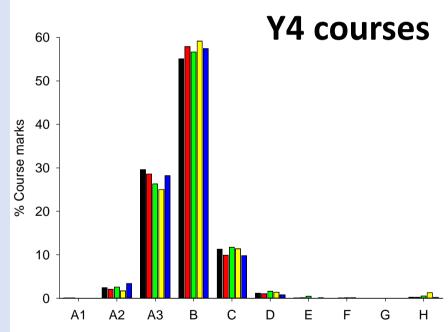
### **Quality Enhancement Processes**

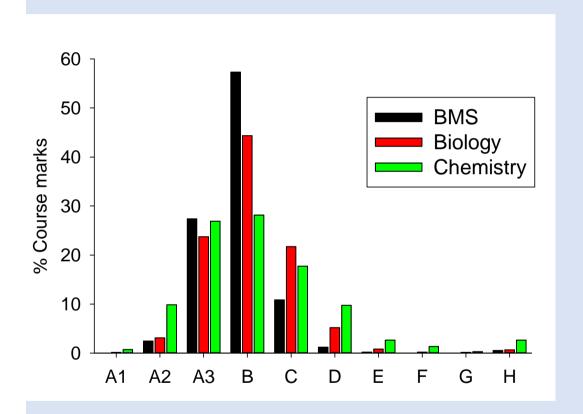


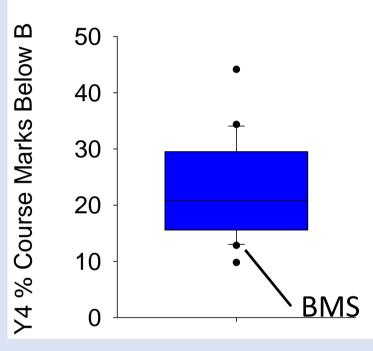
## BMS Quality Assurance and Enhancement Processes

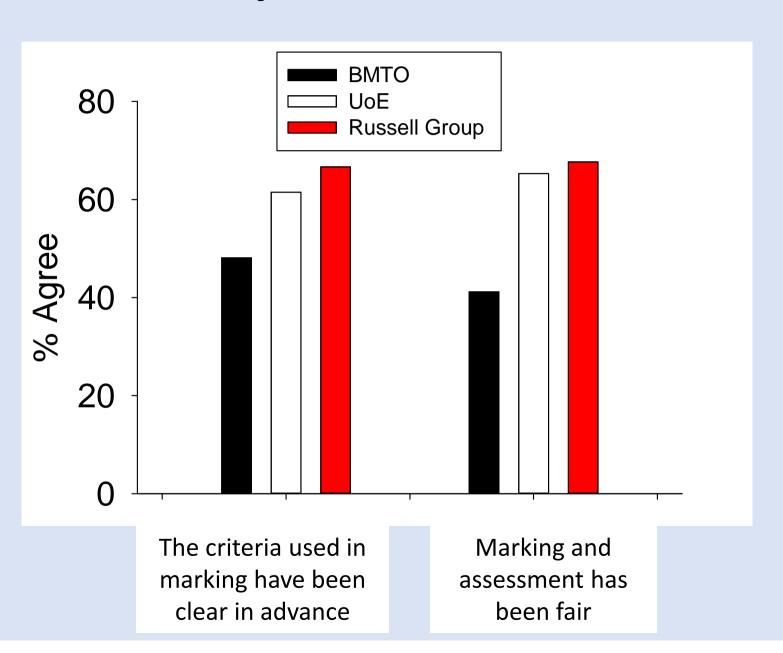












### Why Are Students Unhappy?

Negative feedback that doesn't match the guidance/marking criteria

Their friends apparently being assessed on different criteria

#### What can we do?

Make sure students and markers all understand what criteria they are assessing and what is important

When moderating: check that feedback matches these criteria (let the marker know)

#### What can we do?

- Provide clear guidance to markers
- Speak to each other
- Share examples of feedback
- All markers mark one or two of the same assignment and discuss
- Marking together as a group with the assignment setter and discussing as you go on